



# HPE Visual Remote Guidance (VRG)

Register VRG device to organization

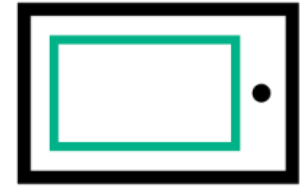
Quick reference guide

# Prepare to use VRG

During setup you may assume one or more roles

User	Role	Setup prerequisites	
<b>Organization administrator</b>		<ul style="list-style-type: none"><li>– Manages organization users</li><li>– Registers VRG devices</li></ul>	<ul style="list-style-type: none"><li>– Create MyRoom account</li><li>– Add room for VRG meetings</li><li>– Provide room access to SME's</li></ul>
<b>VRG device user</b>		<ul style="list-style-type: none"><li>– Work in the field</li><li>– Use smart technology devices</li></ul>	<ul style="list-style-type: none"><li>– Charge VRG device</li><li>– Connect device to wireless network</li></ul>

# Install VRG on device



VRG  
device  
user

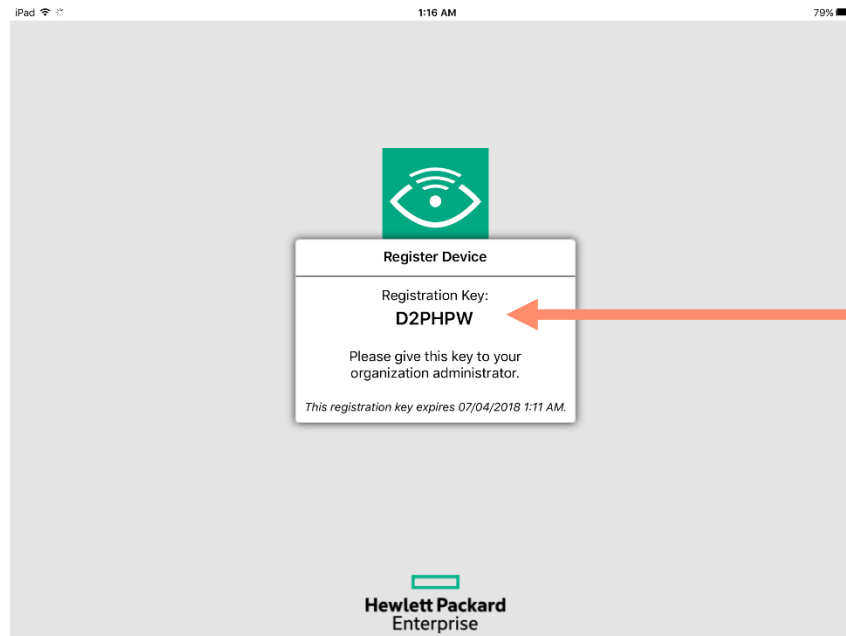
## Android:

- Navigate to [www.myroom.hpe.com/VRG](http://www.myroom.hpe.com/VRG) on the device
- Click **VRG Android for wearables in Google Play Store**
- When download is complete, tap it to install
- Click **Open** button



## iOS:

- Go to **App Store**
- Search for HPE Visual Remote Guidance
- Follow the prompts to **Get, Install,** and **Open VRG**



Give 6-character  
registration key to  
your organization  
administrator

# Log into MyRoom account to see organization




Organization administrator


- Navigate to [www.myroom.hpe.com/Account](http://www.myroom.hpe.com/Account)
- Click the **Home** tab
- Login to your MyRoom account
- Click **Manage Devices** in the **VRG Devices** tile


## Wearable, Inc.

Have questions about MyRoom at Wearable, Inc.? **Contact: Organization Administrator** ([organization.administrator@wearableinc.com](mailto:organization.administrator@wearableinc.com))

 **Users**  
3 Users [Manage Users](#)  
4 Groups [Manage Groups](#)

 **Rooms**  
3 [Instructor Rooms](#)

 **VRG Devices**  
2 Devices [Manage Devices](#)

 **Organization Settings**  
[View Subscription Details](#) (Expires Oct/31/2018)  
[Edit Contact](#)  
[Customize HPE MyRoom for Wearable, Inc.](#)

# Add VRG device to organization



Organization administrator

## Wearable, Inc. VRG Devices

Add Device

1 of 5 Devices Registered

Name	Model	Version	Last Logon (UTC)	Location
Remote Android	HP Slate 7	VRG3 - 10.11.00.0094	Dec/8/2017 4:08:54 PM	Maps

## Wearable, Inc. VRG Devices

Enter the key generated on the device:

Key:

Continue

Enter VRG device user's 6-character registration key

# Select room the VRG device will be able to join



Organization administrator

**Wearable, Inc. - Ad**

**Apple iPad (VRG3)**  
Display Name \*  
Life Cycle  
Location

**Preference** ✎  
• Language: English

**Profile** ✎

**Notes** ✎

**Continue** **Cancel**

**Access** [Close]

Device room access

Keyed Room [Use a key](#)

- Instructor Rooms
  - Shift 1
  - Shift 2
  - Shift 3
  - Training 1
  - Training 2

**Ok**

# Complete VRG device registration form



Organization administrator

## Display Name

- Set VRG device user name to show in People panel

## Wearable, Inc. - Add Device

### Apple iPad (VRG3)

Display Name \*

Remote iPad

Life Cycle

Keep until deleted

Location

Map not available

### Access

Rooms :

This device has access to following room

- Shift 1

### Preference

- Language: English
- Automatically start audio when entering a room
- Automatically grant audio/video control when requested

## Preference

- Select automatic settings for the device

### Profile

- Support Services Inc.
- device.user@supportsvcs.com
- 555-1212

## Profile

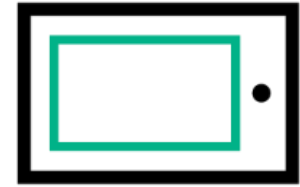
- Add information about VRG device user

### Notes

Continue

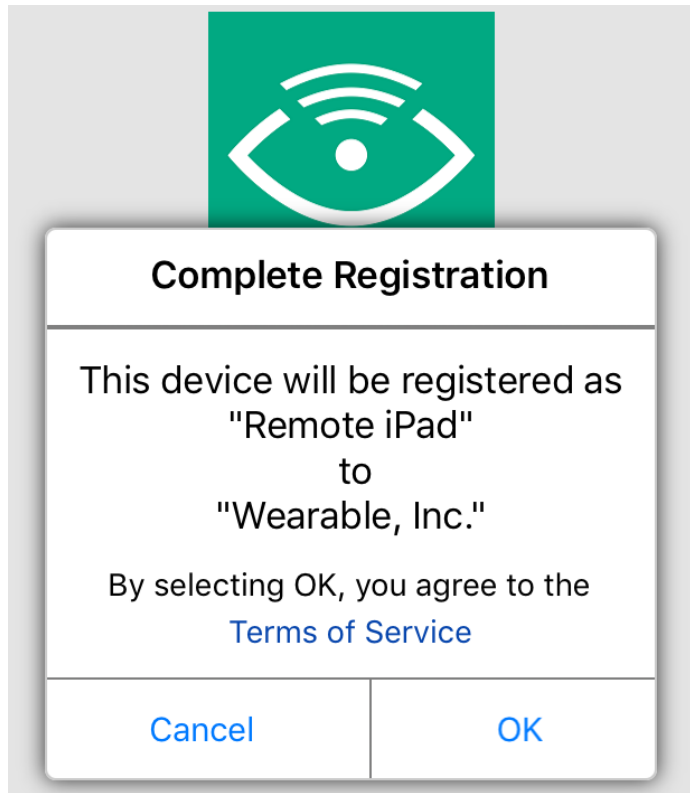
Cancel

# Complete registration on VRG device

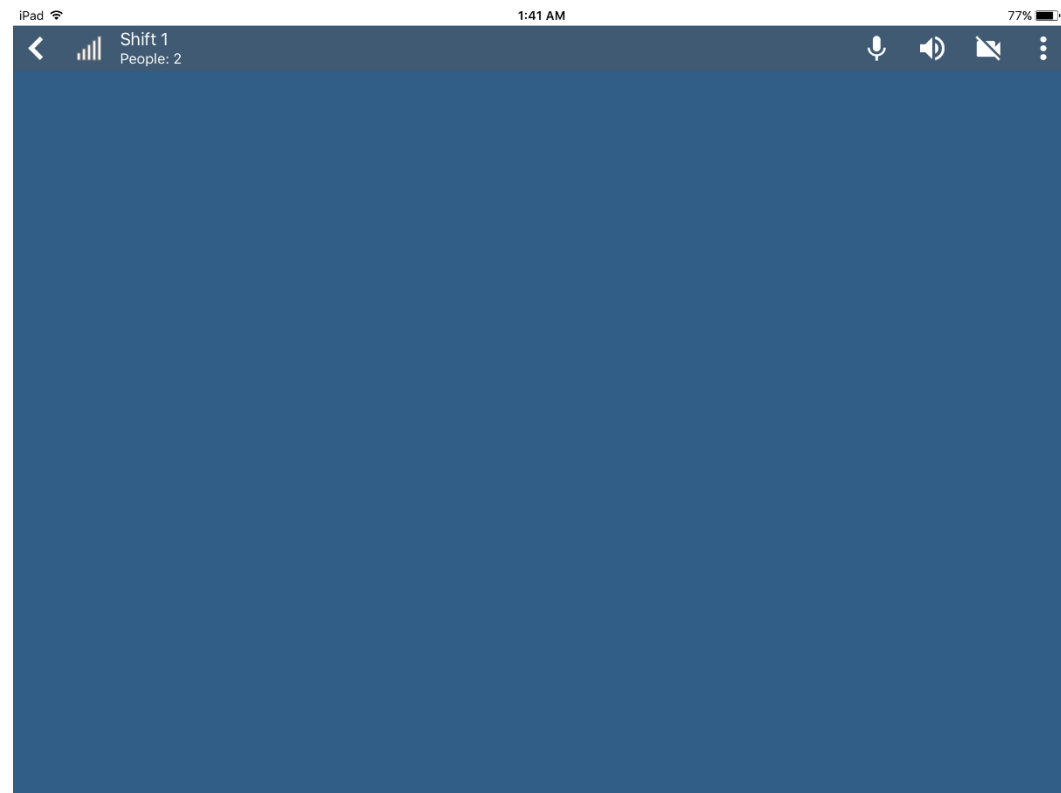


VRG  
device  
user

Click **OK** to complete registration

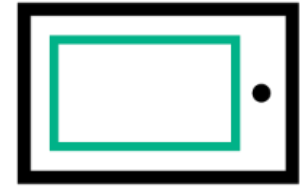


The room is opened on the device





# Open VRG on device



VRG  
device  
user

To open VRG when it is not already running, tap **HPE VRG** icon on device's home screen

