



HPE Visual Remote Guidance (VRG)

Register VRG device to organization

Quick reference guide

Prepare to use VRG

During setup you may assume one or more roles

User	Role	Setup prerequisites	
Organization administrator		<ul style="list-style-type: none">– Manages organization users– Registers VRG devices	<ul style="list-style-type: none">– Create MyRoom account– Add room for VRG meetings– Provide room access to SME's
VRG device user		<ul style="list-style-type: none">– Work in the field– Use smart technology devices	<ul style="list-style-type: none">– Charge VRG device– Connect device to wireless network

Install VRG on device



VRG
device
user

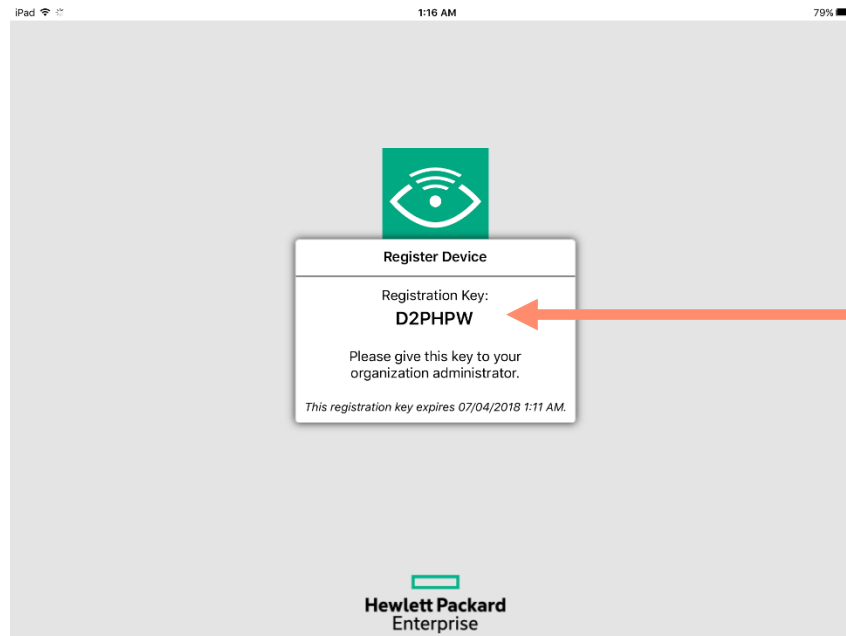
Android:

- Navigate to www.myroom.hpe.com/VRG on the device
- Click **VRG Android for wearables in Google Play Store**
- When download is complete, tap it to install
- Click **Open** button



iOS:

- Go to **App Store**
- Search for HPE Visual Remote Guidance
- Follow the prompts to **Get, Install,** and **Open VRG**



Give 6-character
registration key to
your organization
administrator

Log into MyRoom account to see organization




Organization administrator


- Navigate to www.myroom.hpe.com/Profile
- Login to your MyRoom account
- Click **Manage Devices** in the **VRG Devices** tile

Wearable, Inc.

Have questions about MyRoom at Wearable, Inc.? **Contact: Organization Administrator** (organization.administrator@wearableinc.com)

 **Users**
3 Users [Manage Users](#)
4 Groups [Manage Groups](#)

 **Rooms**
3 [Instructor Rooms](#)

 **VRG Devices**
2 Devices [Manage Devices](#)

 **Organization Settings**
[View Subscription Details](#) (Expires Oct/31/2018)
[Edit Contact](#)
[Customize HPE MyRoom for Wearable, Inc.](#)

Add VRG device to organization



Organization administrator

Wearable, Inc. VRG Devices

Add Device

1 of 5 Devices Registered

Name	Model	Version	Last Logon (UTC)	Location
Remote Android	HP Slate 7	VRG3 - 10.11.00.0094	Dec/8/2017 4:08:54 PM	Maps

Wearable, Inc. VRG Devices

Enter the key generated on the device:

Key:

Continue

Enter VRG device user's 6-character registration key

Select room the VRG device will be able to join



Organization administrator

Wearable, Inc. - Ad

Apple iPad (VRG3)
Display Name *
Life Cycle
Location

Preference ✎
• Language: English

Profile ✎

Notes ✎

Continue **Cancel**

Access [Close]

Device room access

Keyed Room [Use a key](#)

- Instructor Rooms
 - Shift 1
 - Shift 2
 - Shift 3
 - Training 1
 - Training 2

Ok

Complete VRG device registration form



Organization administrator

Display Name

- Set VRG device user name to show in People panel

Wearable, Inc. - Add Device

Apple iPad (VRG3)

Display Name *

Remote iPad

Life Cycle

Keep until deleted

Location

Map not available

Access

Rooms :

This device has access to following room

- Shift 1

Preference

- Language: English
- Automatically start audio when entering a room
- Automatically grant audio/video control when requested

Preference

- Select automatic settings for the device

Profile

- Support Services Inc.
- device.user@supportsvcs.com
- 555-1212

Profile

- Add information about VRG device user

Notes

Continue

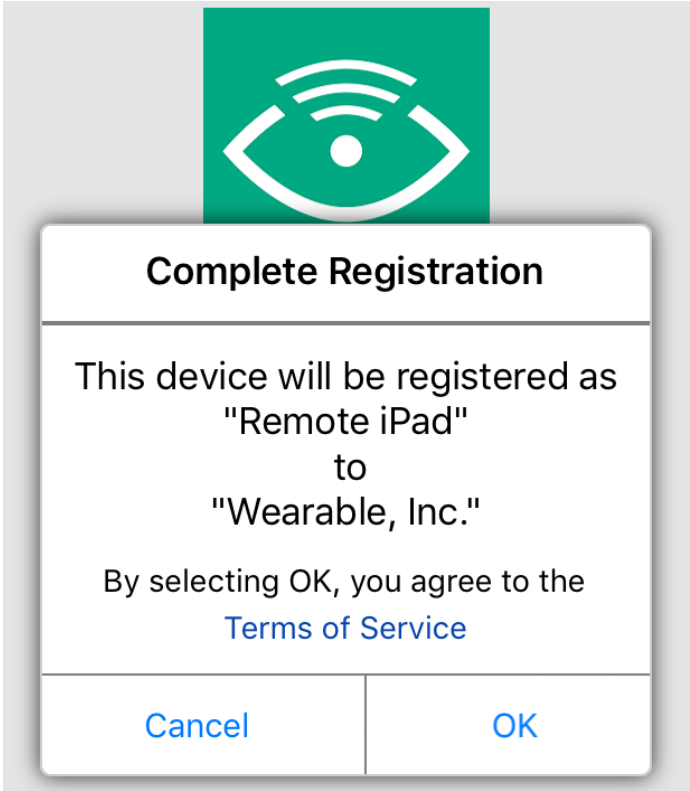
Cancel

Complete registration on VRG device

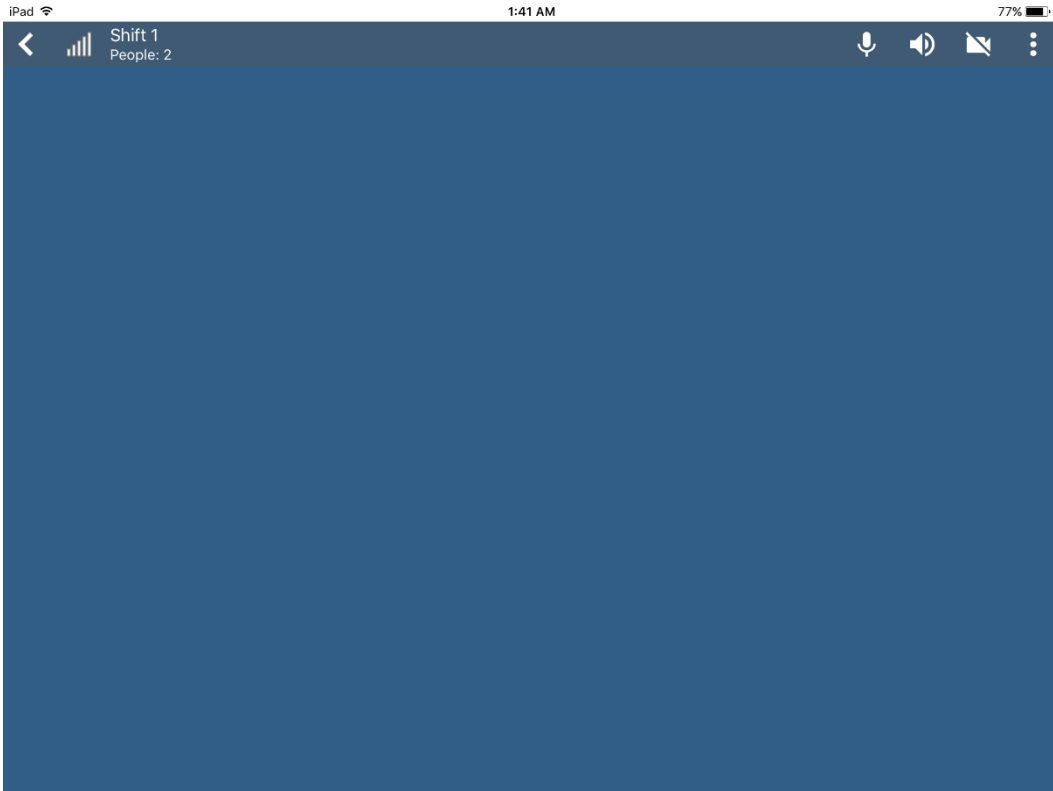


VRG
device
user

Click **OK** to complete registration



The room is opened on the device



Open VRG on device



VRG
device
user

To open VRG when it is not already running, tap **HPE VRG** icon on device's home screen

